



## Bersanggar di Bumi Hang Tuah

MELAKA: Berempat di Hotel Avillion Legacy, Melaka Bandaraya Bersejarah, program Sanggar Kerja Jabatan Kerja Sosial Perubatan (JKSP) telah diadakan bermula pada 14 hingga 16 Disember 2012 yang lalu. Program yang disertai oleh seramai 21 orang kakitangan itu telah dirasmikan oleh Ketua Jabatan Kerja Sosial Perubatan, Puan Suraiyah Harun. Di dalam ucapan perasmianya beliau menekankan akan pentingnya program sebegini sebagai satu medium terbaik untuk menghubungkan kesemua kakitangan tidak kira pangkat dan jawatan bagi menghasilkan satu budaya kerja yang produktif dan berdaya saing. Program selama 3 hari 2 malam tersebut telah berjaya mengupas 3 isu utama iaitu (i) strategi mempromosikan peranan Pekerja Sosial Perubatan dalam *multidisciplinary team*, (ii) strategi mempertingkatkan keberkesanan perkhidmatan kepada pelanggan dan (iii) semakan semula beberapa SOP dalam pengurusan kerja kes. Selain membincangkan strategi menangani cabaran-cabaran untuk penambahbaikan jabatan, kesempatan di bumi Hang Tuah ini juga digunakan sebaiknya di waktu malam dengan mengadakan program Malam Mesra di Muara Sungai Duyung.

Semestinya, perbincangan sesama kakitangan di luar daripada suasana pejabat dapat memberi lebih ilham dan mendorong semangat kerja berpasukan bagi menjadikan jabatan terus berdaya saing dan maju.

### Sidang Redaksi

#### Ketua Pengarang

Mohd Faiz Mohd Esa

#### Pengarang

Suraiyah Harun

Muhammad Faiz  
Sabli

Yanti Suria Othman

Intan Nurhaila  
Meor Safari

Siti Zaila Husin

Norazuni Saharudin

#### Grafik

Aminudin Piramli

#### Jurufoto

Suhaizah Zainudin

#### Edaran

Siti Zubaidah  
Abd. Rahman

Noraini Hussin

Khadijah Rashid

# BERITA KOMUNITI



*CMESW Prof. Dr. Amara*

**SUKMARIA PPUKM**

**20 Februari 2012**



*Ceramah Maulidur Rasul*

**Bilik Mesyuarat JKSP**

**29 Februari 2012**





# BERITA KOMUNITI

## *Lawatan SS Audit Dalam UKM*

**JKSP PPUKM**

**7 Mac 2012**



## *CMESW*

### *Unit Perundangan PPUKM*

**Bilik Resusitasi PPUKM**

**19 Mac 2012**



# BERITA KOMUNITI

## *"Hari Buah Pinggang Sedunia"* *Peringkat PPUKM*

Lobi Utama PPUKM

21 Mac 2012



## *CMESW* *Jabatan Agama Islam Wilayah Persekutuan* *(JAWI)*

SUKMARIA PPUKM

23 April 2012





# BERITA KOMUNITI

## *Majlis Meraikan Persaraan Ketua Pegawai Operasi Dato' Dr. Noorimi Hj. Murad*

**Bilik Mesyuarat JKSP PPUKM**

**27 April 2012**



## *Seminar Keganasan Rumah tangga*

**Auditorium PPUKM**

**10 – 11 Mei 2012**



# BERITA KOMUNITI

## *Majlis Penyampaian Sumbangan Kepada Pesakit Oleh Pihak Lion Group Sdn Bhd*

**Bilik Mesyuarat Lembaga PPUKM**

**3 Julai 2012**



## *Majlis Penyampaian Sumbangan Kepada Tabung Kebajikan Pesakit & Sumbangan Aidilfitri dari MAIWP*

**Dewan Kuliah 1 PPUKM**

**7 Ogos 2012**





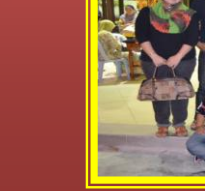
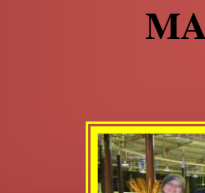
# BERITA KOMUNITI



## *Majlis Penyampaian Sumbangan Kepada Pesakit Oleh Pihak AEON*

10 Ogos 2012

**Bilik Mesyuarat JKSP PPUKM**



## *Iftar Ramadhan JKSP*

**MAEPS Bistro Serdang**

10 Ogos 2012

# BERITA KOMUNITI

## *Jumble Sale JKSP*

**Lobi Utama PPUKM**

**13 Ogos 2012**



## *Majlis Penyampaian Sumbangan Kepada Pesakit Dari Yayasan Munarah, Negeri Sembilan*

**SUKMARIA PPUKM**

**13 Ogos 2012**





# BERITA KOMUNITI

## *Sambutan Hari Raya JKSP*

7 September 2012

JKSP PPUKM



## *Konvensyen 5S PPUKM*

17 Disember 2012

Dewan Kuliah 1 PPUKM



# BERITA KOMUNITI

*Majlis Sumbangan oleh Cawangan Khidmat Sosial & Kebajikan Masjid Wilayah Persekutuan KL*

20 November 2012

**WAD SURGERI PPUKM**



*Lawatan Kerja Bersama  
Persatuan Pegawai Pembangunan Masyarakat (Perubatan) Malaysia*

7 – 11 Julai 2012

**Jakarta & Bandung, Indonesia**





# SANGGAR KERJA JKSP





# ARENA JKSP





# MALAM MESRA JKSP





# SEKALUNG PENGHARGAAN

## **ANUGERAH 20 TAHUN PERKHIDMATAN**

Puan Suraiyah Harun

## **ANUGERAH PERKHIDMATAN CEMERLANG**

Mohd Faiz Mohd Esa

Nor Aishah Md Ali

## **KELAHIRAN CAHAYA MATA**

Refqah bt Rashidi

Nur Arina bt Mohd Faiz

Iman Eryna bt Mohd Khairul Amilin

Irma Camelia bt Irham

## **SELAMAT DATANG KE JKSP**

Jannatul Asyikin Janudin (N17)

Khadijah Rashid ( U3 )

Ainsyah Nasihah Abu Bakar (N17)

## **PERTUKARAN JABATAN**

Nurul Nadhirah Muhamad Zailani (N17)

( Jabatan O&G )

Norzai Ideris (N17)

( Jabatan Kewangan )

Norlela Rashid (U3)

( Jabatan Pentadbiran Am )



## Sketching The Role of Medical Social Worker in Discharge Planning.

Medical social work or sometimes being called as hospital social work is a sub-discipline of social work. Medical social workers whom typically work in a hospital setting have a graduate degree in the field and works with patients and their families whom in need of psychosocial help. Often, medical social workers will assess the patient's and their family's psychosocial functioning and intervene as necessary. Interventions may include connecting patients and families to necessary resources and supports in the community; financial assistance, supportive counseling, or grief counseling, providing psychotherapy or helping a patient to expand and strengthen their network of social supports. Medical social workers typically work on an interdisciplinary team with professionals of other disciplines (such as medicine, paediatric, oncology, psychiatric, nursing, and physiotherapy, etc.).

There have been quite a number of study and literature on Malaysian social work in general. However, when it comes to the medical social work role, specifically in discharge planning process (a term meaning that the patient no longer requires hospitalization), it is critically very little and limited. Patients with multi psychosocial issues are commonly associated when there are delays in discharging them. As an example, it is not uncommon for medical social workers to assess patients, who are homeless, lack health insurance coverage, have multiple chronic medical and psychiatric conditions, unemployed, have just been released from incarceration, and have substance abuse problems. These are just some of the problems that can impede timely discharge. Sometimes situations as mundane as the patient needing bus fare or shoes can also lead to delays in discharge, especially if these needs are not identified early. This is why a complete and timely assessment of the patient's psychosocial needs is critical.

A medical social worker has a critical role in the area of discharge planning. It is the medical social worker's responsibility to ensure that the services the patient requires are in place in order to facilitate a timely discharge

and prevent delays in discharge that can cost the hospital thousands of ringgit per day. For instance, the doctor will inform the medical social worker that a patient will soon be cleared for discharge and might need home care services. It is the medical social worker's job to seek and arrange a placement to the relevant home care so that the patient can be discharged properly. If the medical social worker fails to arrange for the home care service, the patient does not leave the hospital resulting in a delay in discharge. Although the treating physician is ultimately held responsible for the delay, the medical social worker often bears the brunt of the blame for the delay in discharge and his or her failure to perform often attracts the attention of management.

Other skills required of the medical social worker is an ability to work cooperatively with other health care staff as part of a multidisciplinary treatment team, good analytical and assessment skills, an ability to communicate clearly with both patients and staff, an ability to quickly initiate a therapeutic relationship with the patient, an ability to process paperwork, and a willingness to advocate for the patient, especially in situations where the medical social worker has identified a problem that may compromise the discharge and put the patient at risk in the community. For example, a frail elderly patient, who lives alone, is deemed medically cleared for discharge and the plan is for the patient to be discharged to home with in-home services. However, the medical social worker, after assessing the patient's psychosocial needs, determines that the patient does not have the ability to manage at home safely even with the intervention of a home care worker. The medical social worker then will recommends that the discharge be deferred pending further assessment of this problem.

As a whole, a job such as a medical social worker is a highly demanding job as any and their role is equally important among others in a hospital. Often, the medical social worker will be confronted with complex cases involving patients with multiple psycho-social issues, all of which may result in delays in discharge. Importantly, the medical social worker must collaborate with multidisciplinary providers in order to develop a more appropriate discharge plan, thus benefitting patients, hospital and the medical social worker themselves.